

Testing of geteduroam.app on Windows clients

Scope of testing

Testing will be performed by eduroam users who are willing to perform testing on the new getEduroam clients. This group is expected to comprise of IOS, android, windows and xNix users in different flavors. The group may in time contain users with OS types or variants that are not currently supported or expected to work.

This “light version” will not include user experience testing. However, users are welcome to leave comments on user experience in the comment fields supplied.

Testing methodology

Testing will be performed by individual users without the need of supervision. Users will complete the form starting on the next page. Each page of the form shows the user dialogue during installation. The user is then asked to describe potential errors and difficulties as exemplified below:

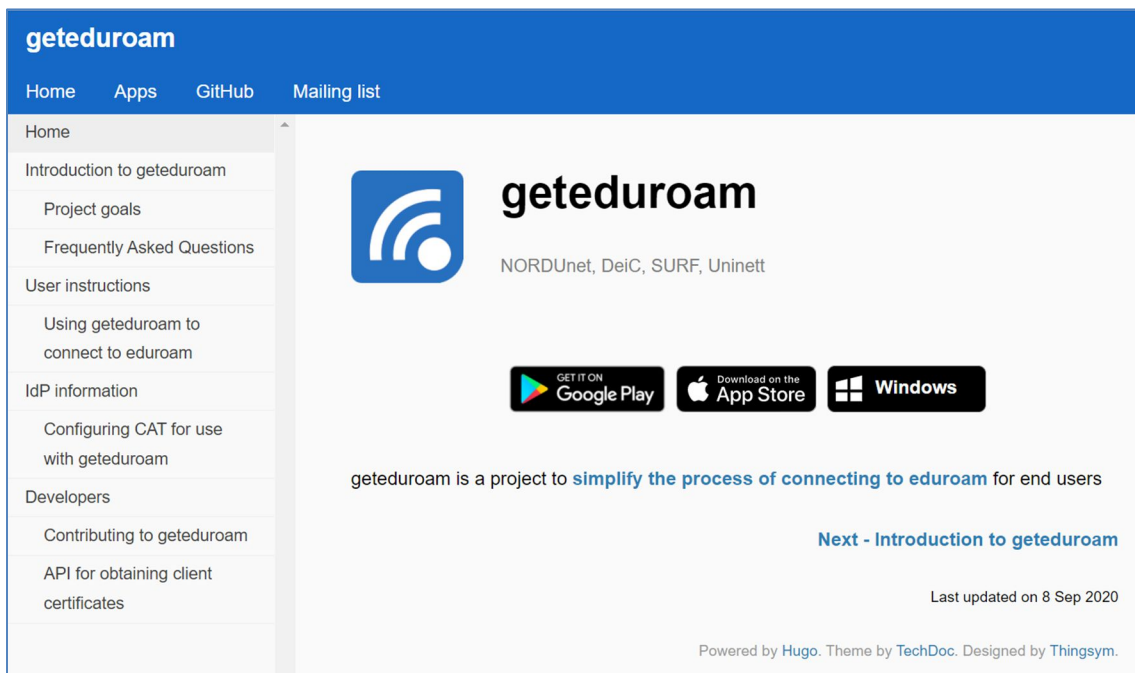
EXAMPLE: Did you experience errors when using the screen shown above?		
Yes	No	Comment
<input checked="" type="checkbox"/>	<input type="checkbox"/>	

We will not gather any personal information without your consent and test results can be submitted anonymously.

Testing the geteduroam app

1.1 Testing the Main window

By using your Windows based device (PC or tablet), go to the <https://www.geteduroam.app> website and choose the Windows based geteduroam app as shown below:



1. Did you experience difficulties navigating to the screen shown above?

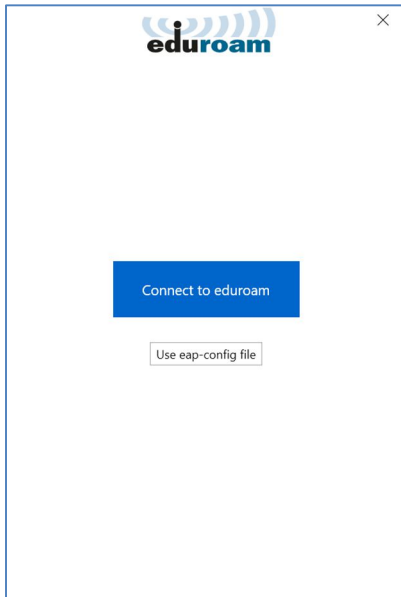
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

2. Did you experience errors when using the screen shown above?

Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

Testing the Install window

Install the Geteduroam app and choose "Connect to eduroam."



3. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

4. Did you experience errors when using the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

1.2 Testing the “Select institution” window

Select your institution by typing in the name. The possible choices should be visible as you type. In the example below “DeiC” has been chosen as the institution.

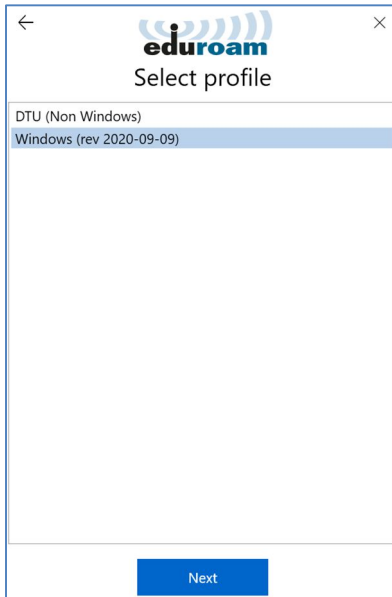


5. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

6. Did you experience errors when using the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

1.3 Testing the “select profile” function

Choose the “Windows” profile and click “next”.

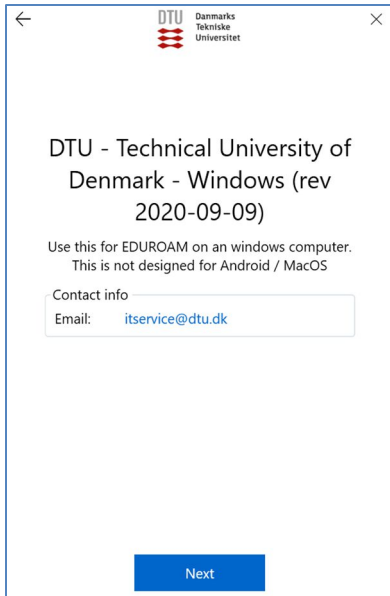


7. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

8. Did you experience errors when using the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

1.5 Testing the “service info” window

You should now be presented with information on where you will find service and support for your eduroam connection. Just click “next”

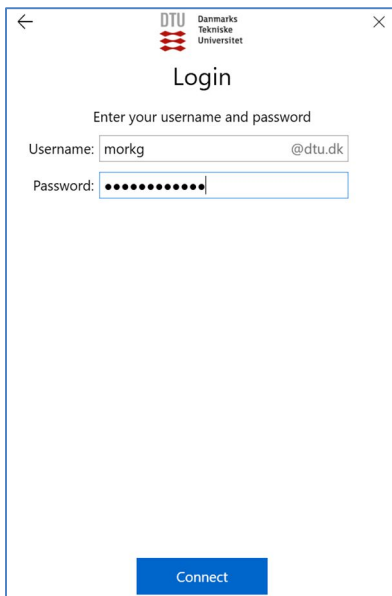


9. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

10. Did you experience errors when using the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

1.6 Enter username and password

You will now be asked to enter your username and password. If you do not have an eduroam account, please contact me at morten.kjeldgaard@deic.dk and I will provide a test account for you.

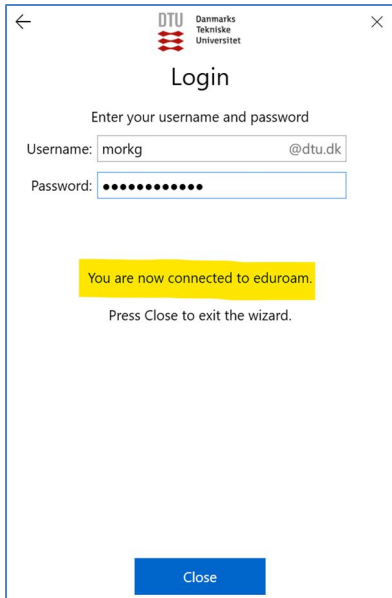


11. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

12. Did you experience errors when using the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

1.7 Verifying the eduroam installation

The installer should now verify that you have successfully connected to eduroam. It should look something like the screenshot below.

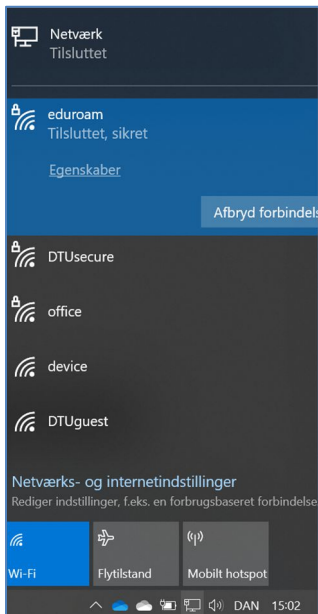


13. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

14. Did you experience errors when using the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

1.8 Verifying the eduroam connection

Click on the “connection” icon in the lower right bar on your windows device. You should now see what wired and wireless networks that you are connected to. Please verify that you are connected to the eduroam WIFI service.



15. Did you experience difficulties navigating to the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

16. Did you experience errors when using the screen shown above?		
Yes	No	Comment
<input type="checkbox"/>	<input type="checkbox"/>	Klik eller tryk her for at skrive tekst.

1.9 If unsuccessful

If you for some reason was unable to connect to eduroam, please supply as much of the supplemental information requested below as possible.

17. Supplemental information	
What type of device were you using?	Klik eller tryk her for at skrive tekst.
What version of Android were you using?	Klik eller tryk her for at skrive tekst.
Was there eduroam coverage where you were conducting the test?	Klik eller tryk her for at skrive tekst.
General comment:	Klik eller tryk her for at skrive tekst.
If you consent to allowing us to contact you for further information please, submit your contact information:	Klik eller tryk her for at skrive tekst.

We greatly appreciate the time and effort that you have delivered. Please send the completed form to morten.kjeldgaard@deic.dk.

Best Regards



Morten Kjeldgaard